

# Terms of service Surprise Holiday

By booking a surprise vacation with Black Label Hospitality, you agree to the terms and rules below. When this document refers to "the guest," it refers to the person making the reservation.

1. The guest must make the reservation via the form at [www.blacklabelhospitality.nl/verrassingsreis](http://www.blacklabelhospitality.nl/verrassingsreis) no later than 2 business days prior to the arrival date. If not, Black Label Hospitality reserves the right to refuse the reservation.
2. The guest will be informed at least 24 hours before arrival which hotel it has become and where the trip is going.
3. The guest must fill in the form completely and truthfully. If this is not the case, Black Label Hospitality reserves the right to refuse the reservation. If a mistake was made when filling out the form, the guest will contact [sem@blacklabelhospitality.nl](mailto:sem@blacklabelhospitality.nl).
4. The price per €99 is based on 1 night stay and breakfast for 2 persons.
5. Black Label Hospitality will use the email address and phone number provided solely to contact the guest about booking the surprise vacation and will not contact the guest on this with promotional communications.
  - a. If the guest is registered for the newsletter and there is a current opt-in, Article 6 above does not apply.

